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California DAD OIS Product Warranty Statement

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P/N 574238

Limited Warranty

Except as otherwise provided in this warranty, Bosch Automotive Service Solutions LLC ("Bosch") warrants its OTC brand California DAD OIS product and OIS Systems ("Products") against defects in materials and workmanship for the period indicated in the table below, starting on the date of Product shipment. This warranty may be transferred or assigned with ownership of the Products during the applicable warranty period with prior approval from Bosch. This warranty does not apply to the following items which may be incorporated into or sold with the Products and which are sold "as-is" with all faults: printer paper, toner cartridges, batteries, fuses, and cabinetry. This warranty also does not apply to any software not included with the Products at the time of purchase and software, updates provided and maintained by any party other than Bosch, including, without limitation, the California Bureau of Automotive Repair (BAR) and any customer purchased add-on software or enhancements.

<u>Product Category</u>	<u>Warranty Period</u>
DAD Tool	2 Years
Cables	90 Days
Printers, computer, bar code scanners, monitors, keyboards and mice included in the Products	1 Year

The sole and exclusive remedy for any Product found to be defective is repair or replacement, at the option of Bosch or its authorized warranty service providers, including return shipping costs, labor and travel time. At Bosch's sole discretion, Bosch may exercise its option to perform the repair or replacement either on-site at the customer's facility, or by part replacement which obligates participation by the customer's facility to package and send the Products, or any part thereof, to an authorized Bosch Service Center. In the case of replacement of a Product or part thereof, the warranty period will be the remainder of the Product warranty period or 90 days from the date of on-site installation by Bosch or its authorized warranty service provider or receipt of the replacement part from Bosch, whichever is longer.

If this exclusive remedy is deemed to have failed of its essential purpose, Bosch's liability shall not exceed the purchase price of the Product. In no event will Bosch be liable for any direct, indirect, special, incidental, or consequential damages (including lost profit) whether based on warranty, contract, tort, or any other legal theory.

If a Product is determined by Bosch to be out of warranty, Bosch will repair or replace defective Products and then-current rates for onsite service calls, labor, parts and freight will apply. In addition, any costs associated with restoring Bosch's equipment to good working order because of the installation of non-Bosch software or hardware is the responsibility of the customer.

This warranty does not cover any Product that has been subject to accident, abused, altered, worn out, neglected, used in a manner inconsistent with Bosch's operating instructions, handled or used for a purpose other than that for which it was intended, deteriorated due to adverse environmental conditions, damaged due to installation of hardware or parts that are not original equipment and/or improperly maintained (including lack of maintenance). The existence of a defect shall be determined by Bosch in accordance with procedures established by Bosch. This warranty may not be altered or modified.

THIS WARRANTY IS IN LIEU OF ANY OTHER WARRANTY EXPRESS OR IMPLIED, WHICH IS HEREBY DISCLAIMED AND EXCLUDED, INCLUDING WITHOUT LIMITATION ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

SOFTWARE

The above warranty applies to Product software except that, instead of warranting against defects in materials and workmanship, Bosch warrants that Product software, when properly installed, will execute its programmed instructions. Bosch does not warrant that software will operate uninterrupted or error-free. Product software is proprietary, confidential information protected under copyright law. Users have no right in or title to Product software other than a limited right of use revocable by Bosch. Product software may not be transferred or disclosed without the written consent of Bosch and may not be copied except in ordinary backup procedures.

Extended Service Contract

Bosch offers Product owners the option of purchasing an Extended Service Contract after expiration of the original warranty period for units that are qualified by Bosch's inspection.

Requesting Warranty Service or Technical Support

Should you believe your Products require warranty service and to obtain instructions or to speak to technical support contact Bosch at (800) 833-3377 (8:00 a.m. to 8:00 p.m. EST Monday-Friday).