

OTC GENISYS TOUCH

A vehicle's controller spits out a trouble code – now what?

OTC Genisys onboard resource AutoDetect™, a diagnostic partner for the technician.

Diagnostic trouble codes (DTC) can be a technician's best friend, giving an indication of where a problem exists in a vehicle and a starting point for troubleshooting. However, SAE code definitions often don't give a technician a course of action, leaving them with a laundry list of potential defects and little direction.



Sometimes a DTC identifies only a system – Emissions/PCM

AutoDetect, exclusive to the OTC Genisys Touch, takes a vehicle specific DTC and works as a technician behind the scenes, searching on-tool databases and websites for a list of top-reported fixes. AutoDetect takes an unclear code definition, such as “Mass or Volume Air Flow “A” Circuit Range/Performance,” and gives a technician Top Reported Fixes from databases such as Code-Assist®, featuring 7 million confirmed fixes. Repair info is based on vehicle make, model and year, compiled from millions of experience-based Confirmed Fixes™,

from technician calls to the Identifix® Repair Hotline™.

A vehicle stumbles on acceleration but no code exists – where do I start?

Diagnostic Trouble Codes (DTC) often give a technician an idea of what's wrong with a vehicle and where to start. However, what do you do when a vehicle isn't running properly, but the computer says all systems are functioning normally?

For example, take a vehicle that stumbles upon acceleration but no trouble codes are present. A technician could spend time searching even turning to Google for direction, potential trial and error parts replacement or asking other technicians. Enter Genisys Touch, equipped with AutoDetect featuring Symptom-Assist™ and Repair-Trac®.

AutoDetect helps a technician diagnose vehicle problems when no codes are present by automatically searching behind the scenes to determine the most likely fix. The search includes Symptom-Assist an on-tool database of more than 14 million reported fixes, prioritizing them by most common. Also included in searches is Repair-Trac, an extensive database of known pattern failures specific to vehicle make, model and year.

AutoDetect functions as an experienced technician, holding the knowledge of all vehicle fixes reported to Identifix™, and providing it to anyone using the Genisys Touch to repair a vehicle.



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